Our mission is to promote global collaboration and the sharing of best practices for the benefit of stem cell donors and transplant patients.
FOREWORD PRESIDENT

Dear WMDA members,

It is my honour to introduce the 2019 report of our now grown-up association. Twenty-five years is a major milestone in the life of any person or entity and during 2019, WMDA achieved it too. Our meeting in Noordwijk in the Netherlands was an active and interactive four days with a diverse program that stimulated and excited many of us.

In this report, you will read that the strategic journey on which we embarked in 2018 continues afoot and the four pillars on which our work is now based are continuing to develop and grow. I hope that members are aware of how decisions are now made in the organisation and look in the appropriate locations in WMDA Share to identify how the Board makes the various decisions that affect us all. Other than Share, WMDA has a real and useful presence on a variety of social media platforms and I urge you to seek them out and use them to consolidate your understanding of WMDA processes and workflow.

During this year, we had the fifth iteration of World Marrow Donor Day which was celebrated on 21st September continued the theme of “Thank you Donor” in more than 50 countries on all six continents (soon we hope to see some WMDD activity in Antarctica as well). Three registries demonstrated outstanding efforts and were announced as the winners of the available prizes. In 2020, we will see WMDD celebrated on September 19th.

Data integrity and security were enhanced by the successful implementation of GRID (Global Registration Identifier for Donors) which ensures a unique identifier for every donor in the world. The work involved was immense but necessary and equips us well for the future.

As a clinical transplanter, the work of the S(P)EAR committee remains very important to me. This work identifying, classifying and occasionally acting urgently on reports of adverse events relating to donors and products is key to our mission to share best practices for the benefit of donors and patients. We instituted the new, improved online reporting system which will soon result in timely informative reports for the membership and for the first time, allows for the reporting of events occurring in family member donors as well.

Our vision to ensure equal access to high quality cells from protected donors to patients wherever they are needed has been enhanced by the work of the Search, Match and Connect pillar which will ensure an accessible global search platform.

I commend this report for 2019 to you and look forward to an even more productive and collaborative 2020. I personally thank the members of the WMDA Board and the office staff led so professionally by Lydia for making our organisation so productive and effective.

Sincerely,

Jeff Szer, AM MBBS FRACP
President, WMDA 2019-2020
WMWD 2019 AT A GLANCE

VISION
Patients worldwide have equal access to high quality cells for transplantation from donors whose rights and safety are protected.

MISSION
To promote global collaboration and the sharing of best practices between its members for the benefit of stem cell donors and patients.

AIMS
Optimising ‘Search, Match & Connect’, supporting global development, promoting donor care and ensuring quality.

WMWD member organisations
114

WMWD accredited/qualified organisations
32

800+ WMWD passionate professionals

WMWD meetings
1 Meetings
3 Days
213 Participants

87 Students completed an education programme in 2019

Search & Match Service
35,326 patients registered for a search
373 registered users
WMDA - World Marrow Donor Association

Members

Board

Foundations

WMDA office

Board committees

Good Governance

Stable Resources

Engaging Communication

Finance, Governance, Audit, Fundraising

Nomination

Optimising ‘Search, Match & Connect’

Supporting Global Development

Promoting Donor Care

Ensuring Quality

BMDW - Bone Marrow Donors Worldwide

NetCord

Link WMDA Share - complete overview and name appointed committee members
STRATEGY of WMDA (2018-2021)

“YOUR ASSOCIATION. YOUR VOICE”

STRATEGY JOURNEY
The foundations of WMDA*:

- Good Governance
- Stable Resources
- Engaging Communication

*Each foundation and pillar is explained in this chapter

Good Governance
The core principle of good governance will be transparency. All members understand how and why decisions are made, and how they can engage with and influence the decision-making process.

Review of governance structures so they empower members and help achieve our aims & objectives.

All decisions of the WMDA Board are visible for the WMDA members on WMDA Share.

Engaging Communication
The core principle of WMDA communication will be based on sharing best practice amongst our diverse membership.

- Social Media: review & consolidate with clear strategy for growth.
- Tools: providing useful data and information in variety of formats.
- Wiki: improve and promote the Donor Medical Suitability Wiki as a valuable tool.
- Online Forums: explore demand for online forums to share best practice.

Resources
Our resources will be stable and sustainable, so that we can deliver against our ambitious plans with tangible results.

- EU operational grant to support WMDA’s strategy.
- Corporate friends: Cellex, Histogenetics, LabCorp, OnTime Couriers, Time Matters, DKMS-Lab, GenDx and LabCorp.
- WMDA team has been strengthened with a communication coordinator and a coordinator accreditation.
**OPTIMISING ‘SEARCH, MATCH & CONNECT’**

WMDA provides a global environment that facilitates access to the most suitable stem cell source.

➢ A global search platform that facilitates the best possible match between stem cell donors and transplant patients.
➢ User friendly with automation to improve and simplify searches and improved training to support users.
➢ Privacy and data security are safeguarded through the implementation of GRID and data agreements.

**PROMOTING DONOR CARE**

WMDA ensures that the rights and safety of stem cell donors are promoted and protected.

➢ Ensure rights and safety of donors are promoted and protected.
➢ Inform donor care standards and practices through new and improved online SEAR/SPEAR reporting system for related and unrelated donors.
➢ Introduce professional training programme for those working with donors.

**SUPPORTING GLOBAL DEVELOPMENT**

WMDA support members to develop and grow, so that more transplant patients find the most suitable stem cell source.

➢ WMDA supports its members to develop and grow, so that more transplant patients find the most suitable match.
➢ The number and availability of stem cell donors increases in areas where patient need is growing: through data collection, sharing global trends and tailored support in growth areas.
➢ WMDA becomes a ‘one-stop shop’ for support and advice through expanded and improved online training.

**ENSURING QUALITY**

WMDA promotes product quality and global collaboration through accreditation and standardisation.

➢ Promote product quality and global collaboration through accreditation and standardisation.
➢ All organisations listing donors/cord blood units are making demonstrable progress towards accreditation through a tailored support package and peer support.
➢ WMDA & FACT accreditation are seen as the global Gold Standard through awareness raising amongst members; clinicians and authorities.
WMDA’s ACTIVITIES

OPTIMISING ‘SEARCH, MATCH & CONNECT’

WMDA provides a global environment that facilitates access to the most suitable stem cell source.

Search & Match Service

In 2019, WMDA:

1. Provided a match list for 35,208 patients who urgently needed a transplant.
2. Gave access to 373 users who use the Search & Match for their daily work.
3. Processed GRID format from 34,267.556 donors in 73 organisations.
4. Launched a service to submit patient data electronically to the matching service.
5. Launched an EMDIS hub to connect EMDIS Registries with a single connection.
6. Explored how to set up a secure and technical infrastructure to process confirmatory typing and work up requests.
7. Provided 3 search advices for difficult searches.
8. Launched a new version of the data format to upload data.

- A global search platform that facilitates the best possible match between stem cell donors and transplant patients.
- User friendly with automation to improve & simplify searches and improved training to support users.
- Privacy & data security are safeguarded through the implementation of GRID & data agreements.
**EMDIS**

In 2019, EMDIS:

- Started and finalised two implementation packages (IP15 and IP16). Both implementation packages focused on the different phases of the GRID introduction. As a result, GRID is now a mandatory field in all EMDIS messages and the old donor identification is an optional field which will be finally removed at the end of 2020.
- Approved RFC’s 61, 58 and 60.
- Organised 2 meetings:
  - in March, in conjunction with the WMDA meeting in Noordwijk (NL).
  - in September, hosted by David Steiner Company in Prague (CZ) about the impact of GRID and GDPR.
- In March, EMDIS 4.0 was launched. Following the survey results, the EMDIS 4.0 whitepaper has been published on the EMDIS Share website and was presented to the community in Noordwijk and Prague.
- The whitepaper summarizes opinions from the EMDIS survey, proposes updates of the EMDIS protocol and describes ongoing pilot projects.
- The EMDIS 4.0 pilot project has started an EMDIS 4.0 Working Group, set up with the task of developing and testing various infrastructure scenarios and brokers, such as RabbitMQ, Qpid, Artemis and Solace. It was also implementing EMDIS 4.0 messaging in ECS systems and PDF document exchange.
- Set up of the EMDIS 4.0 Steering Committee (SC). The purpose of the committee is to channel end-user direction and feedback regarding EMDIS 4.0 development to the EMDIS 4.0 technical working group.
- The community provided input and comments to the WMDA Board and the Search Matched and Connect Board Committee on the drafted document "SMC Vision and Operational Plan 2019-2021".
- EMDIS chairs have been involved in the Search Match and Connect WMDA project, in order to have those two communication systems aligned.

**OTHER ACTIVITIES**

In 2019, WMDA:

- Published a Vision Operation Plan to improve the pathway from search to delivery in transplant centre.
- Published a Data Quality Report to present the quality of data.
- Facilitated a Registry-to-Registry ‘Data Use Agreement’ for all WMDA member organisations.
SUPPORTING GLOBAL DEVELOPMENT

WMDA support members to develop and grow, so that more transplant patients find the most suitable stem cell source.

CORD BLOOD

In 2019, WMDA:

- Celebrated the second WMDA-NetCord & Fact Cord Blood Banking Day.
- Strengthened the strategic partnership with Foundation for the Accreditation of Cellular Therapy (FACT) to establish a close connection with the cord blood banking accreditation standards.
- Celebrated the second edition of World Cord Blood Day (WCBD) in November.
- Published the second edition of the Cord Blood Technology Survey.
- Reviewed the EMDIS Cord Blood Data.
- Initiated a partnership with ISCT to organise a pre-conference day on cord blood banking for the European Cord Blood Banks.

- WMDA supports its members to develop and grow, so that more transplant patients find the most suitable match.
- The number and availability of stem cell donors increases in areas where patient need is growing: through data collection, sharing global trends and tailored support in growth areas.
- WMDA becomes a ‘one-stop shop’ for support & advice through expanded & improved online training.
**ONLINE EDUCATION**

In 2019, WMDA:
- Awarded 87 certificates to students completing Search Coordinator Certificate Programme (SCCP) basic/advanced/continuing courses in 2019:
  - ✓ 40 students completed the basic level training.
  - ✓ 17 students completed the advanced level training.
  - ✓ 25 students completed the pilot continuing education.
  - ✓ 5 students completed the donor coordinator training.
- Launched a continuing education level training for search coordinators.
- Continued to improve and reorganise lectures to address student suggestions.
- Organised the third Search Coordinator workshop and established a network and pilot on cord blood search.

**WMDA MEETINGS**

In 2019, WMDA:
- Organised one educational session for small and medium-sized organisations to present a complete overview on things you need to know when you start to work in a registry.
- Celebrated the 25th Anniversary of the association.

**REGISTRIES WORKING GROUP**

In 2019, WMDA:
- Had an interesting presentation on the RUN project to define population groups where patient demand is increasing.
- Published a survey about Insurance Practices.

**ANNUAL STATISTICS**

In 2019, WMDA:
- Published annual statistics (2018) showing that the number of unrelated products provided are:
  - 3,964 HPC-Marrow
  - 14,998 HPC-Apheresis
  - 2,783 HPC-Cord

![Unrelated HPC Marrow, HPC Apheresis and HPC Cords shipped](image)
PROMOTING DONOR CARE

WMDA ensures that the rights and safety of stem cell donors are promoted and protected.

PROJECTS

In 2019, WMDA:

- Received 431 reports from organisations that reported a serious adverse event or reaction.
- Organised one open session to share best practice in donor care.
- Organised a biovigilance workshop.
- Submitted one rapid alert and one information sheet.
- Initiated a project group on patient follow up.
- Developed a strategy on how to maintain and update the donor suitability wiki.
- Organised the fifth edition of World Marrow Donor Day (WMDD), where many organisations participated organising over 350 events.

➢ Ensure rights and safety of donors are promoted and protected.
➢ Inform donor care standards & practices through new and improved online SEAR/SPEAR reporting system for related & unrelated donors.
➢ Introduce professional training programme for those working with donors.
ENSURING QUALITY

WMDA promotes product quality and global collaboration through accreditation and standardisation.

➢ Promote product quality and global collaboration through accreditation and standardisation.
➢ All organisations listing donors/cord blood units are making demonstrable progress towards accreditation through a tailored support package and peer support.
➢ WMDA & FACT accreditation are seen as the global Gold Standard through awareness raising amongst members; clinicians and authorities.

PROJECTS

In 2019, WMDA:
• Continued training of 52 reviewers using electronic learning environment and in-person training sessions.
• Published a new version of WMDA Standards to implement upcoming data regulation and changes in registry operations to be implemented in July 2020.
• Prepared a detailed guidance to help the IT component of registries work towards best practices and meet new data protection regulations.
• Organised one open educational meeting to develop best practices and to improve operations to facilitate transplants.
• Initiated projects on audit of donor centres and problem management.
• Began to develop a risk management plan for WMDA and its accreditation programme.
• Celebrated 15 years of the accreditation programme.
WMDA qualified and (re-)accredited organisations

| ION-1033 | Gift of Life Marrow Registry | ION-5590 | Irish Unrelated Bone Marrow Registry |
| ION-1726 | Welsh Bone Marrow Donor Registry | ION-6354 | Anthony Nolan London |
| ION-1804 | France Greffe de Moelle Registry - FGM | ION-6912 | Hema-Quebec Stem Cell Donor Registry |
| ION-2015 | Danish Stem Cell Donors Registry | ION-6939 | ZKRD - Zentrales Knochenmarkspender-Register Deutschland |
| ION-2614 | Austrian Bone Marrow Donor Registry | ION-7214 | Norwegian Bone Marrow Donor Registry |
| ION-2731 | NHS Blood and Transplant - BBMR | ION-7450 | Italian Bone Marrow Donor Registry |
| ION-3458 | Buddhist Tzu Chi Stem Cells Center - BTCSCC Hualien | ION-7748 | Australian Bone Marrow Donor Registry |
| ION-3553 | NMDP-National Marrow Donor Program/Be The Match | ION-7813 | Registro de Donantes de Medula Osea (REDMO) |
| ION-3785 | Singapore BMDP | ION-8118 | South African Bone Marrow Registry |
| ION-4201 | Marrow Donor Program Registry | ION-8139 | Matchis Foundation |
| ION-4364 | JMDP - Japan Marrow Donor Program | ION-8261 | New Zealand Bone Marrow Donor Registry |
| ION-4753 | Czech Stem Cells Registry Prague (CSCR) | ION-8362 | Thai National Stem Cell Registry |
| ION-4868 | Hellenic Cord Blood Bank | ION-8766 | REDOME - Registro Nacional de Dadores Voluntarios de Medula Ossea |
| ION-4987 | Ezer Mizion Bone Marrow Donor Registry | ION-9341 | Blutspende SRK Schweiz AG |
| ION-5103 | Canadian Blood Services Stem Cell Registry | ION-9738 | Finnish Stem Cell Registry |
| ION-5239 | Bone Marrow and Cord Blood Bank Registry Hadassah University Hospital | ION-9751 | Cyprus Bone Marrow Donor Registry |
| ION-5285 | Tobias Registry | ION-9778 | HPC Registry (Samara) |
| ION-5440 | Czech National Marrow Donor Registry Plzeň |

List of WMDA qualified and accredited organisations. The bold-marked registries are WMDA Accredited. The blue registries receiving their WMDA Qualification/WMDA (re-)-Accreditation certificate in 2019.

ACCREDITATION

- Reviewed and approved qualification of 4 WMDA registries.
- Implemented electronic application tool to submit biennial evaluations.
- Developed guidance for WMDA 2020 Standards.
- Organised workshop for reviewers.
25 Years WMDA in Noordwijk

From March 20th to March 23rd 2019, the WMDA celebrated her 25th anniversary with a conference in Noordwijk, the Netherlands. The first day was a pre-conference day with training sessions. In Noordwijk the Reviewers gathered for an Accreditation Training Day, led by Carolyn Hurley and Nicoletta Sacchi. In the evening the 15 years of the Accreditation Programme was celebrated with all reviewers.

In Leiden, Mirjam Fechter chaired a Biovigilance workshop in collaboration with the Dutch Biovigilance Office, TRIP.

An Educational day for Search Coordinator Course students was given by Josephine Teeler, Martijn Braakman, Irina Evseeva and Roger Horton.

On Thursday, March 21st the official WMDA Meeting was kicked off by Machelted Oudshoorn and Carlheinz Müller, who looked back on 25 years of international collaboration within the field of stem cell transplantation. After that an inspiring day, filled with a diverse program followed. This day also provided opportunity for some of the committees to have their own closed sessions to collaborate and take steps towards the future. The day was concluded with presentations given by recently appointed CEO’s of registries from around the globe who shared their aims for the future.

After this all participants were invited for food and drinks at a beach club on the beach, where a party with live music lasted until the early hours of the next day.
The second day of the conference started early with the general assembly. Highlight of this session was that Machteld Oudshoorn was surprised and touched to receive the honorary membership of WMDA, because of all her research, work and dedication for WMDA and the stem cell community.

The second day also provided a full and broad program with sessions for the four different pillars on which WMDA is founded and also offering committees and working groups the opportunity to collaborate in private sessions. The day was concluded with a very special show given by the Sand Princess. For all of those who didn’t have to return home immediately after the conference, there was an opportunity to recapture all the lessons learnt during drinks that were accompanied by a live performance of a fun band.

On Saturday the WMDA Board met for their Face to Face meeting at the WMDA office in Leiden, while a group of conference attendants with time to spare, took the opportunity to visit the famous and beautiful gardens of the ‘Keukenhof’, where tulips and other bulb flowers were flourishing. A group of HLA-experts and programmers joined for a hackathon on bio-informatics to improve patient outcome and donor searches.

This summarises our anniversary meeting. We look back on a wonderful and successful gathering during which science and best practices were share, but also with fun and interactive sessions to relive our common past.
World Marrow Donor Day was celebrated for the fifth time on 21st of September 2019. The website, media materials and celebrations followed the same theme as the year before; ‘Thank you Donor’. The global celebrations took place on 6 continents, in over 50 countries with more than 350 events organised by many organisations.

During this fifth edition, we saw a growing interest of the general public, sharing our and their own stories on social media. We saw celebrations from China to Brazil to Pakistan.

Read all details in the Impact Report 2019 and watch the After Movie on YouTube.

In 2019, the nominees of the WMDD 2019 are:

<table>
<thead>
<tr>
<th>Incentive Prize:</th>
<th>Originality Prize:</th>
<th>Grand prize:</th>
</tr>
</thead>
<tbody>
<tr>
<td>DKMS (Germany, Poland, Chile, UK, India, USA)</td>
<td>Gift of Life (USA)</td>
<td>Ezer Mizion (Israel)</td>
</tr>
<tr>
<td>Singapore BMDP (Singapore)</td>
<td>Registro de Donantes de Medula Osea (Spain)</td>
<td>Italian Bone Marrow Donor Registry (Italy)</td>
</tr>
<tr>
<td>National Institute of Blood Diseases &amp; Bone Marrow Transplantation (Pakistan)</td>
<td>REDOME - Registro Nacional de Doadores Voluntarios de Medula Ossea (Brazil)</td>
<td>China Bone Marrow Donor Program (China)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>National Registry of Hematopoietic Stem Cells Voluntary Donors (Romania)</td>
</tr>
</tbody>
</table>

The winners will be announced during the WMDD webinar on the 7th of April 2020.
Thank you for your contributions, big or small, they will make a difference in someone’s life.
Join us again on 19th of September 2020!

During this special webinar, the WMDD 2019 prize winners will be announced. The winners will present their winning campaigns, which will help you set up your own campaigns for 2020!

Join this inspirational and practical webinar on the 7th of April at 9 AM CEST.

Gift of Life Marrow Registry launched its ‘Level Up for Life’ campaign in conjunction with WMDD. The campaign was launched with their esports partners, Misfits Gaming and their team, the Florida Mayhem.
In 2019, WMDA received an operational grant from the European Union to implement the EU Third Health Programme (2018-2021). This Health Programme is a funding instrument to support cooperation among EU countries and underpin and develop EU health activities. In addition, it outlines the strategy for ensuring good health and healthcare. The work programme of 2019 includes plans that will strengthen WMDA’s capacity and capability in relation to communications, governance and resources. This will ensure required foundations are in place to support execution of an ambitious strategy that will deliver tangible benefit to WMDA and its member organisations.

Details of the different WMDA projects, outlining the objectives, activities and outcomes are made visible in annual Deliverables. These Deliverables cover all four pillars of WMDA.

We are pleased that the 12 Deliverables of the 2019 work programme were all approved by the European Commission:

- Defined dataset for each step in the search process available on webpage.
- Progress report on data quality in EU Member States.
- List of EU member registries and their progress on the implementation of GRID.
- WMDA educational webpage on security in organisations providing stem cells.
- Progress report on the implementation for a secure registry-to-registry communication system.
- Public webpages with cord blood banking practices.
- Report on import/export and registry operations within EU Member States.
- Event website World Marrow Donor Day 2019.
- Webpages with information for organisations importing hematopoietic stem cells to EU Member States.
- Launch an online reporting system to report serious adverse events and reactions (unrelated donors).
- User guide for new serious adverse events and reactions reporting system.
- Report of findings from engagement with Member States and recommendations for the enhancement of the WMDA Accreditation Programme including an appendix with the new WMDA Standards.

More information about these Deliverables for the EU Third Health Programme can be found in the EU Grants space on WMDA’s Share.

WMDA’s 2020 work programme sets out activities and outcomes that will be delivered in pursuit of the overarching strategic aims set in the additional Framework Partnership between the WMDA and the European Commission.
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<td>31</td>
<td></td>
</tr>
</tbody>
</table>
WMDA is an Association under Dutch law. Profits generated are invested in other activities to serve the community. The Board and Committee member contribute on a voluntary basis to the association’s work. The WMDA office has its own employment arrangements. The employees in the WMDA office function according to various job profiles, which are linked to the remuneration policy.

Balance sheets as of December 31, 2019

World Marrow Donor Association

2.1 Balance sheet as of 31 December 2019
(After result appropriation)

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>31 December 2019</th>
<th>31 December 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intangible fixed assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IT development</td>
<td>71,278</td>
<td>57,762</td>
</tr>
<tr>
<td>Tangible fixed assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Computers and Hardware</td>
<td>18,755</td>
<td>14,717</td>
</tr>
<tr>
<td>Inventory</td>
<td>13,490</td>
<td>13,746</td>
</tr>
<tr>
<td></td>
<td>32,245</td>
<td>28,463</td>
</tr>
<tr>
<td>Current assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receivables</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts receivables</td>
<td>10,155</td>
<td>6,637</td>
</tr>
<tr>
<td>Other receivables</td>
<td>6,127</td>
<td>6,127</td>
</tr>
<tr>
<td>Other prepayments and accrued income</td>
<td>40,798</td>
<td>113,637</td>
</tr>
<tr>
<td></td>
<td>57,080</td>
<td>126,401</td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>1,729,489</td>
<td>1,681,398</td>
</tr>
<tr>
<td>Total assets</td>
<td><strong>1,890,092</strong></td>
<td><strong>1,894,024</strong></td>
</tr>
</tbody>
</table>
### 2.1 Balance sheet as of 31 December 2019
(After result appropriation)

<table>
<thead>
<tr>
<th>LIABILITIES</th>
<th>31 December 2019</th>
<th>31 December 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Equity</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other reserves</td>
<td>1,457,173</td>
<td>1,456,005</td>
</tr>
<tr>
<td></td>
<td>1,457,173</td>
<td>1,456,005</td>
</tr>
<tr>
<td><strong>Current liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable</td>
<td>52,492</td>
<td>33,116</td>
</tr>
<tr>
<td>Taxes and premiums social insurance</td>
<td>93,275</td>
<td>50,488</td>
</tr>
<tr>
<td>Debts to the point of pensions</td>
<td>-</td>
<td>8,649</td>
</tr>
<tr>
<td>Other debts</td>
<td>24,614</td>
<td>18,567</td>
</tr>
<tr>
<td>Accrued liabilities</td>
<td>262,538</td>
<td>327,199</td>
</tr>
<tr>
<td></td>
<td>432,919</td>
<td>438,019</td>
</tr>
</tbody>
</table>

**Total liabilities**             | 1,890,092        | 1,894,024        |
### Overview of coverage and expenditures 2019

(*in euro – compilation report issue dated 2019*)

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Net turnover</strong></td>
<td>€1,586,141</td>
<td>€1,537,119</td>
</tr>
<tr>
<td><strong>Cost of sales</strong></td>
<td>€405,972</td>
<td>€365,677</td>
</tr>
<tr>
<td><strong>Gross operating result</strong></td>
<td>€1,180,169</td>
<td>€1,171,442</td>
</tr>
<tr>
<td><strong>Wages and salaries</strong></td>
<td>€776,376</td>
<td>€733,616</td>
</tr>
<tr>
<td><strong>Social insurances</strong></td>
<td>€84,430</td>
<td>€66,915</td>
</tr>
<tr>
<td><strong>Pension charges</strong></td>
<td>€81,271</td>
<td>€84,170</td>
</tr>
<tr>
<td><strong>Amortisation intangible fixed assets</strong></td>
<td>€36,033</td>
<td>€34,657</td>
</tr>
<tr>
<td><strong>Depreciation tangible fixed assets</strong></td>
<td>€5,278</td>
<td>€2,995</td>
</tr>
<tr>
<td><strong>Other personnel costs</strong></td>
<td>€45,710</td>
<td>€65,878</td>
</tr>
<tr>
<td><strong>Housing costs</strong></td>
<td>€38,702</td>
<td>€39,261</td>
</tr>
<tr>
<td><strong>Office costs</strong></td>
<td>€47,343</td>
<td>€78,073</td>
</tr>
<tr>
<td><strong>General costs</strong></td>
<td>€62,322</td>
<td>€84,237</td>
</tr>
<tr>
<td><strong>Other Expenditures</strong></td>
<td>-</td>
<td>€3,878</td>
</tr>
<tr>
<td><strong>Total operating costs</strong></td>
<td>€1,177,465</td>
<td>€1,173,680</td>
</tr>
<tr>
<td><strong>Operating result</strong></td>
<td>€2,704</td>
<td>-€2,238</td>
</tr>
<tr>
<td><strong>Interest and similar expenditure</strong></td>
<td>-€1,536</td>
<td>-€1,754</td>
</tr>
<tr>
<td><strong>Total financial income and expenditure</strong></td>
<td>-€1,536</td>
<td>-€1,754</td>
</tr>
<tr>
<td><strong>Result before taxation</strong></td>
<td>€1,168</td>
<td>-€3,992</td>
</tr>
<tr>
<td><strong>Taxation</strong></td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Result after taxation</strong></td>
<td>€1,168</td>
<td>-€3,992</td>
</tr>
</tbody>
</table>
Based on WMDA’s strategy, input was collected from WMDA members for the 2020 Work Plan & Budget.

Inputs were provided at two levels:

1. Ongoing projects and their proposed direction in 2020
2. New initiatives within existing programmes

For the new initiatives, WMDA has applied an operational grant from the EU. This operational grant covers additional investments that need to be done to execute the WMDA Strategy. The approved budget is summarized in the table below. The WMDA office is the central point for all activities of the WMDA.

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Income</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Euro 1.671.345</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
</tr>
<tr>
<td>Other and general expenses</td>
<td>Euro 1.671.345 including</td>
</tr>
<tr>
<td>Operational data processing</td>
<td>Euro 430.323</td>
</tr>
<tr>
<td><strong>Estimated result</strong></td>
<td>Euro 0</td>
</tr>
</tbody>
</table>

**Note on statements:**

*General Accounting Principles for the preparation of the financial statements:*

*The financial statements are prepared according to the Netherlands Civil Code.*

A complete and detailed report can be requested at: mail@wmda.info.
WMDA OFFICE HOURS

The WMDA office is the central point for all activities of the WMDA. In 2019, the WMDA office has worked on multiple projects to assist the WMDA board committees/working groups. The WMDA office hours are specified into the new pillar structure.

The specification of WMDA office hours 2019 can be found in the figure below.
BOARD MEMBERS 2019

Jeff Szer, AU
Board member: President

Oliver Kursteiner, CH
Board member: Treasurer

Henry Braund, UK
Board member: pillar 1 - Search, Match & Connect

Mike McCullough, US
Board member: pillar 1 - Search, Match & Connect

Dunia Jawdat
Board member: pillar 2 - Global Development

Bronwen Shaw, US
Board member: pillar 3 - Donor Care

Nicoletta Sacchi, IT
Board member: pillar 4 - Qualify

Cartheinz Mueller, DE
Board member: Past-President

Lydia Foeken, NL
Executive director